



## HANCHER AUDITORIUM | Job Description for Nonstudent Usher

**POSITION SUMMARY:** Hancher ushers are an important part of what makes a night at the theatre so wonderful! They welcome theatregoers to the auditorium by scanning tickets, matching tickets to the right seats, and providing information and assistance. Hancher is committed to diversity and inclusion, but to serve our patrons effectively, excellent verbal communication skills in English are required for the usher position. We are also looking for individuals with a ready smile and the ability to greet patrons, solve problems, and generally make everyone's experience at Hancher memorable and enjoyable.

**This is not a volunteer position.** You will be paid for your time, and the beginning rate of pay is \$13 per hour. It should be noted that while it is sometimes possible to watch all or part of a performance, that is not guaranteed and should not be expected. Hours will fluctuate with the event schedule, but on average will not be expected to exceed ten hours per week. Some months you may only be scheduled for a few hours. Typical work times are evenings and weekends. Promotions to more advanced level usher positions may be earned after completing the appropriate training programs. Due to the University of Iowa's overtime regulations, full-time university employees are not eligible for this position.

Ushers are a vital part of the image of Hancher Auditorium and wear a uniform to maintain that look. Ushers will be given a Hancher branded polo shirt, but must provide black slacks or skirt, black socks, and dark shoes. Sneakers are only permitted if they are dark in color with a dark sole. These items should be kept clean and pressed by the usher.

Are you interested in helping to make the magic happen at Hancher? Fill out an online application!

### QUALIFICATIONS

Confidence in English verbal communication is required.

Job can involve standing for long periods and lifting up to 25 pounds on occasion.

Prior experience working with the public or in customer service is desirable.

The nonstudent application, when open, is available at [hancher.uiowa.edu/employment](https://hancher.uiowa.edu/employment).

**IOWA**

 **HANCHER AUDITORIUM**

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