



HANCHER AUDITORIUM | Usher Job Description for Nonstudents

POSITION SUMMARY: Hancher ushers are an important part of what makes a night at the theatre so wonderful! They welcome theatregoers to the auditorium by scanning tickets, matching tickets to the right seats, and providing information and assistance. In order to serve our patrons effectively, excellent verbal communication skills in English are a must. We're also looking for individuals with a ready smile and the ability to greet patrons, solve problems, and generally make everyone's experience at Hancher memorable and enjoyable.

This is not a volunteer position. You will be paid for your time, and the beginning rate of pay is \$11.25 per hour. It should be noted that while it is sometimes possible to watch all or part of a performance, that is not guaranteed and should not be expected. Hours will fluctuate with the event schedule, but are not expected to exceed ten hours per week, and some months you may only be scheduled for a few hours. Usual work times are evenings and weekends. Promotions to more advanced level usher positions may be earned after completing the appropriate training programs.

Ushers are a vital part of the image of Hancher Auditorium and wear a uniform to maintain that look. Ushers will be given a white dress shirt, but must provide black slacks or skirt, black socks, and dark shoes. (Sneakers are not permitted.) These items should be kept clean and pressed by the usher. The uniform will be completed with a Hancher blazer and tie, which will remain at Hancher in the staff room.

Are you interested in helping to make the magic happen at Hancher? Complete an application!

QUALIFICATIONS

Excellent verbal communication skills in English are required.
Prior experience working with the public or in customer service is desirable.

The nonstudent application is available at hancher.uiowa.edu/employment and must be submitted before 5 p.m. on Thursday, August 25, 2022.