



HANCHER AUDITORIUM | Usher Job Description

POSITION SUMMARY: Ushers play a vital role in ensuring all Hancher Auditorium guests have a positive event experience. We are looking for individuals with a ready smile, excellent communication skills, and ability to solve problems. Ushers will perform duties such as: greeting and directing patrons, scanning tickets, helping patrons to their seats, and providing information and assistance.

Work hours fluctuate with the event schedule but are primarily nights and weekends. Ushers generally average 5 to 10 hours per week. The beginning rate of pay is \$13.70 per hour. All new ushers are required to go through approximately 5 hours of paid training.

It should be noted that while it is sometimes possible to watch all or part of a performance, that is not guaranteed and should not be expected.

Ushers have a uniform and will be given a Hancher branded polo shirt, but must provide black slacks or skirt, black socks, and dark shoes.

QUALIFICATIONS

Excellent verbal communication skills in English are required.

Job can involve standing for long periods and lifting up to 25 pounds on occasion.

Reliable access to email and internet is required.

Prior experience working with the public or in customer service is desirable.

The UI student application, when open, is available at hancher.uiowa.edu/employment.

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 **HANCHER AUDITORIUM**

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